

Jay Warren
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OBJECTIVE

Friendly and attentive service professional seeking a barista position. Known for strong customer interaction, quick learning, and a positive, energetic attitude. Brings prior food service experience, fast-paced environment skills, and a passion for creating welcoming customer experiences.

SKILLS

- Customer service & hospitality
- Food service experience
- Cash handling & POS systems
- Accuracy and attention to detail
- Managing online/mobile orders
- Team communication
- Basic Japanese and French
- Food Handler's License

EXPERIENCE

Store Associate — Staples

July 2024 – May 2025

- Assisted customers with product selection and responded to inquiries with friendly, knowledgeable service.
- Managed checkout operations, including POS transactions and returns.
- Restocked merchandise and maintained clean, organized aisles.
- Processed and fulfilled online pickup orders efficiently and accurately.

Crew Member — McDonald's

January 2022 – January 2023

- Prepared food and beverages following strict quality and safety standards.
- Handled a high volume of orders while maintaining speed and accuracy.
- Provided customer service at the register and drive-thru with a positive, upbeat attitude.
- Coordinated with team members to ensure smooth kitchen and front-of-house operations.

EDUCATION

University of Nevada, Reno — Undergraduate Studies (Current)

Diablo Valley College — Undergraduate Studies (2022–2024)

California High School — High School Diploma (2021)

REFERENCES

Available upon request